**FEEDBACK REPORT ON THE PARLIAMENTARY CHATBOT**

The Parliament and Media Unit wish to record its appreciation to Mr. Khoo Zhao Wei for his commendable effort in developing the Chatbot for Parliament. His initiative and commitment have significantly enhanced the efficiency of managing parliamentary queries.

The chatbot has proven to be highly beneficial in ensuring a clear and systematic flow when addressing parliamentary questions. Specifically, it provides structured guidance through the following stages:

* Introduction of the questions
* Presentation of statistics (takedown and blocking)
* Recommended actions, preventive measures, and solutions

In addition, the integration of tabulated inputs allows for improved navigation and provides precise justifications, thereby strengthening the clarity and credibility of responses.

The user interface has also been notably refined, with a simpler and more organized design that facilitates ease of use. Furthermore, the inclusion of a dropdown menu categorizing the nature of questions (Parliament, Media, Others, Short Answer) has greatly supported the preparation of appropriate and well-structured responses. The citations and attachment from valid resources are helpful to choose the accurate answers for each questions.

Overall, the chatbot represents a valuable and practical tool that has improved both the accuracy and timeliness of parliamentary response preparation.

**APPENDIX**

**A screenshot of a computer

AI-generated content may be incorrect.**

**A screenshot of a chat

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